# Goodwill

# Welcome!

Welcome to Young Adult Services at Goodwill!

We are pleased you are interested in our day services and believe the information provided here will help you become better acquainted with our daily operations.



'Exploring Individual Choices Together'

# **Our Mission**

Building independence, quality of life and work opportunities for individuals with disabilities and other barriers.

# **Young Adult Services**

Our Young Adult Services program provides unique and varied opportunities for individuals, ages 18 to 49 with mental retardation and other developmental disabilities, to become involved in the community. Based on their assessed interests, abilities and needs, our participants build skills in many areas, from communication, functional academics, health and safety, leisure, self care and self direction. They also learn to build interpersonal relationships.

Each unit, of 8 to 10 participants, is under the care of two qualified staff members. In all, there are about 80 participants at Goodwill's three home-like locations -- Berwick, Gahanna and West -- in Franklin County.

Services include personal care assistance, recreation, skill building, socialization and community-based volunteer opportunities. The administration of medications, first aid and CPR is provided by trained staff. Ongoing consultation, health education and infection control training is provided through Goodwill's Health & Wellness department.

# **To Apply for Our Services:**

Day services provided through Young Adult Services are contract programs funded through the Franklin County Board of Developmental Disabilities. To apply for our program, please contact the Franklin County Board of DD at 614-342-5978 or visit www.fcbmrdd.org.

## **Transportation:**

Transportation is provided to and from Young Adult Services by the Franklin County Board of DD. The staff of Goodwill Columbus' Young Adult Services transports individuals to and from activities throughout the day in company-owned vehicles.

# **Hours of Operation:**

- Our buildings are open from 8 a.m. 4:30 p.m.
   Monday Friday.
- Our particip<mark>ants receive day service</mark>s from 9:30 a.m. 3:30 p.m. Monday Friday.

# **Attendance -- Late / Absent / Early Departure:**

- If a participant will be late or absent, advance notification should be given to the participant's manager.
- If a participant will be leaving our facility early on a particular day, advance notification should be given to that participant's manager to ensure the individual is not attending a community outing.
- When dropping off or picking up a participant, an approved representative must sign the individual in or out at the office.



### LOCATIONS:

Young Adult Services

### Berwick

1491 College Ave Columbus, OH 43209

### Sahanna

559 N. Hamilton Road Gahanna, OH 43230

### West

250 W. Dodridge St. Columbus, OH 43202



### Lunch:

- Lunch is from 11:30 a.m. to 1 p.m.
- Every day, each participant should bring a packed lunch, including a beverage. Vending machines are not available.
- Lunch box or bag must be clearly marked with the participant's name.
- Microwaves and refrigerators are available on site.
   However, if a participant's lunch box is of a size
   that will not fit in the refrigerator, then staff advises
   including an ice pack in the lunch box.

# **Our Staff:**

Staff members at Young Adult Services include a Program Director, Managers, Intake and Family Support Coordinator, Habilitation Specialists, a Nurse and a Custodian.

# **Integrity of Our Service:**

In order to ensure the integrity of service delivery, it is the policy of Goodwill Columbus to prohibit its employees from engaging in any activity, practice, or act which conflicts with, or appears to conflict with its participants, customers, its suppliers, and the interest of the company. Employees are not to engage in, directly or indirectly, any conduct which is or may be construed as disloyal, disruptive, competitive or damaging to the company. Goodwill Columbus prohibits its employees from providing IO Waiver Services to individuals other than his or her family members.

### Questions:

If you have any questions, please call Kenny Hughes, Program Director, Young Adult Services, 614-476-2495.